



LADOT
Moving Los Angeles Forward

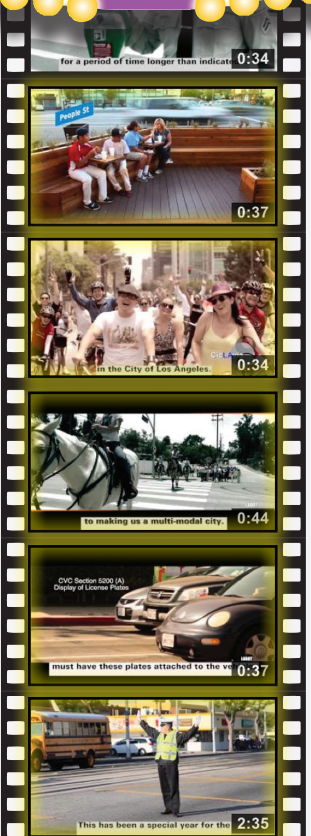
Annual Report
Fiscal Year
2013 - 2014

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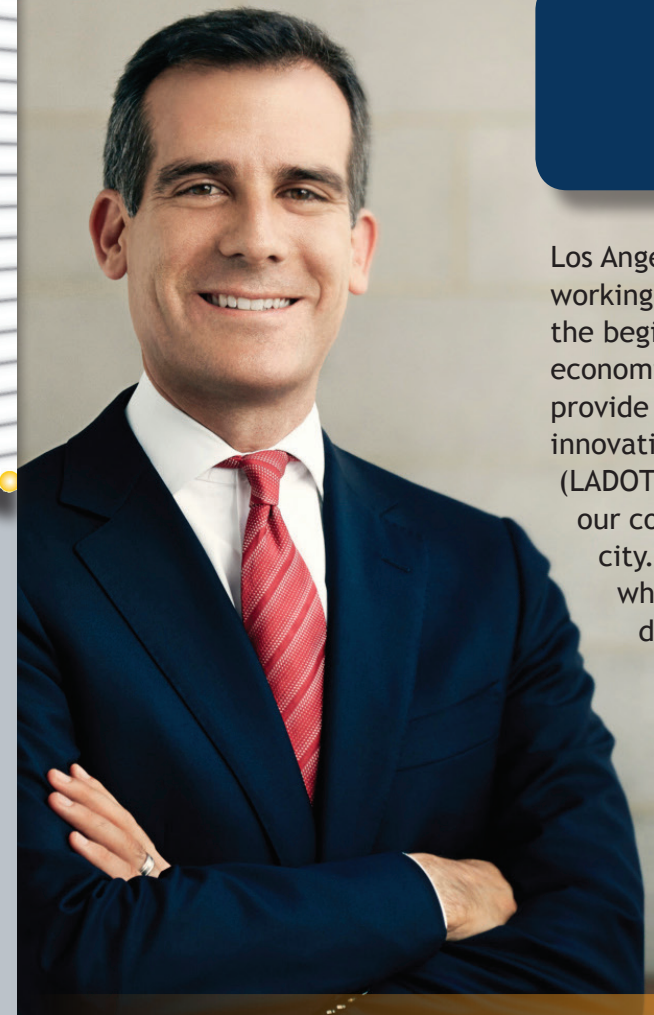
LADOT's YouTube channel brings you engaging and educational videos on a wide range of subjects.



Tune in to learn about our programs, policies and projects. There is a new video every week!

www.youtube.com/user/LADOT2012/videos
 @LADOTofficial

MAYOR'S MESSAGE
Back to Basics



Los Angeles is a great place to live, visit, and do business, and we are working to make all our neighborhoods even more livable and attractive. At the beginning of my administration, I set forth significant goals to increase economic activity, improve mobility, make our communities safer, and provide outstanding customer service by restoring city services and deploying innovation and technology. The Los Angeles Department of Transportation (LADOT) is helping transform our city. Its workforce recognizes the needs of our communities and aspires to meet the demands of our rich and diverse city. LADOT uses technology to enhance the customer service experience wherever it can and is constantly reviewing its programs and policies to deliver a safe and multimodal transportation system. Recent efforts to increase public space in our streets is a direct result of the shift in priorities that our citizens expect and deserve. Fiscal Year 2013-2014 has been a challenging one, and I commend LADOT's leadership and staff for working diligently to align its resources and complete a successful year.

Eric Garcetti
Mayor, City of Los Angeles 

GENERAL MANAGER'S MESSAGE
Moving Los Angeles Forward

In 1979 we were the Department of Traffic. Today we are the Los Angeles Department of Transportation (LADOT) focusing on a multimodal transportation system that enhances the mobility of vehicles, bicycles, pedestrians, public transit, goods movement and utilities. Each and every day we impact millions of citizens and visitors.

LADOT's integrated and flexible approach to a multimodal system is increasing Angelenos choices and accessibility. This year we have done a tremendous amount of work and have achieved many critical and complex milestones. Our dedicated and professional staff is proud of these accomplishments, many of which are listed on the following pages. Fiscal Year 2013-2014 was full of changes for LADOT, but what has not changed is the department's commitment to serve the City of Los Angeles. The Mayor's Priority Outcomes highlighted in this year's annual report, have provided us an opportunity to assess all that we do against these goals and reaffirm our objectives. We are committed to working with our elected officials, our community, our city family and sister agencies to continue to build a more livable and attractive place for all of us to enjoy for decades to come.

I am extremely proud and honored to lead these dedicated women and men as we help transform our city, and I want to dedicate this report to their collective and unselfish effort.

Jon Kirk Mukri
General Manager, LADOT 



LA is Open for Business

Helping Los Angeles Thrive! LADOT's Development Services Division makes it easier to do business in our city. We have offices strategically located around the city to support the building industry, communities and its residents. We are dedicated to streamlining the development review process and make it easier and more convenient to do business. LADOT provides vital services such as evaluating new development proposals; reviewing building permit applications; reviewing and approving site and driveway plans; and providing early consultation on the preparation of traffic studies for environmental impact reports. The review of these studies often involves the design and evaluation of transportation mitigations. A primary emphasis in designing mitigations is to develop improvements that enhance mobility for all users of the transportation system - bicyclists, pedestrians, transit riders and motorists. The division has a performance goal to complete the review of 80% of transportation impact studies within 90 working days. Studies are often conducted for large and complex land use projects such as the Playa Vista development, the USC Master Plan, NBC-Universal Evolution Plan and the Wilshire Grand Redevelopment, to name a few. Thanks to the dedication of the division's staff and to the implementation of internal process enhancements, we have successfully met and exceeded this goal by processing at least 90% of studies within 90 working days each year for the last three years.

"LADOT's Development Services Division has worked collaboratively with us. We appreciate their efforts and expertise in addressing the transportation planning needs of Playa Vista and the greater surrounding community."

Marc Huffman
Brookfield Homes

LADOT's function is to move people and goods safely. This is key to the economic health of the city. Our Transit Services, including DASH, Commuter Express and Cityride, enhance mobility by providing a viable alternative to the automobile and serve over 26 million passenger trips each year; LADOT is the second largest public transit operator in Los Angeles County behind Metro. The ATSAC system manages vehicular, pedestrian and bicycle activity and works cooperatively with Metro to prioritize transit and light rail systems, helping riders get to and from work and school. LADOT also launched a Bicycle Friendly Business Program that includes bicycle corrals and bicycle repair stations. This provides businesses with the opportunity to partner with the city to attract more customers who travel by two wheels. Parking Enforcement and Traffic Control helps parking turnover which results in parking space availability for business patrons. LADOT proudly supports the business community.

Ready, Set, Action!

The motion picture industry is one of the biggest contributors to our city's economy. In 2011, the entertainment industry directly employed more than 191,000 in California and it is the largest industry cluster ahead of trade and tourism. It supports our small businesses with 92% of all goods and services purchased by California filmmakers locally - helping fuel our economy.

(source: Film L.A.)



HELPING LOS ANGELES THRIVE

Traffic Study Reviews
79

Building Permits Signoffs
516

Driveway Permit Signoffs
207



"LADOT routinely assists Los Angeles filmmakers by posting temporary 'No-Parking' signs on location, which is essential for the film industry's local success. Film L.A. works hard to minimize the impact of film production on area communities, and we are deeply appreciative of LADOT and its contribution to our mission."

Donna Washington
Vice President of Operations Film L.A.

CITY-WIDE PAINT

AND SIGN OPERATIONS



LADOT supported filming projects by posting 78,856 parking restriction signs for FilmLA. Our goal is to provide excellent customer service to production companies as well as the residents and help keep Los Angeles the Entertainment Capital of the World.

Bicycle-Friendly Business Districts



Bicycle Repair Stations to Date

- Eagle Rock • 1731 Colorado Bl., Los Angeles 90041
- Highland Park • 5125 York Bl., Los Angeles, 90042
- Silverlake • Sunset Triangle Plaza, Griffith Park Bl.
- Leimert Park • 4343 Leimert Bl., Los Angeles 90008

Make It Livable and Attractive

LADOT's vision is to have a world-class transportation system that supports a high quality of life in an urban environment with continued economic prosperity for the region. Every day, we aim to meet the challenges of making personal mobility and our streets accessible to everyone. Unique for seniors and persons with disabilities, LADOT's Cityride program provides transportation services within the City of Los Angeles. Cityride is an innovative subsidy program that allows our estimated 70,000 active registered clients to purchase trips on franchised taxis and/or city-operated dial-a-ride transportation services. LADOT is looking out for those individuals that have a legal disabled placard. As an initiative, our traffic officers conduct disabled placard enforcement operations on a regular basis to stop illegal users. These result in confiscated placards of illegal users, citations and more parking spaces for those that need it.

Bike, Walk and Ride



In this Fiscal Year (FY), we have made great efforts in finding a balanced approach to addressing the transportation needs for the city. While automobiles continue to be the most widely used form of transportation for Angelenos, other modes are now viable options.

The **Bicycle Program** continues on its quest to complete the planned Bicycle Networks from the 2010 Bicycle Plan adopted by the City Council and signed by the Mayor in March 2011. The Plan is being implemented thoughtfully - in a comprehensive manner that takes into consideration all street users. Our team works with council offices, business communities and residents to provide project information, safety benefits and potential impacts, and to gather their input before moving forward with planned bikeways implementation. This year we installed 40 miles of bikes lanes, 20 miles of sharrows, 180 bicycle racks, 5 bicycle corrals, and 4 repair stations. Please visit bicyclerla.org or [LADOT Bike Blog](#) for additional information about our projects.

Continental Crosswalks are the standard. As the first initiative of the Active Transportation team, the city has already installed highly visible continental crosswalks with advance limit lines at over 800 intersections, providing a clear zone for pedestrians and bicyclists. This year a number of safety improvement projects have been completed citywide, including 12 funded under the Highway Safety Improvement Program (HSIP). In all, 11 new traffic signals, left turn phasing at 7 intersections, 2 activated pedestrian warning devices, 8 rectangular rapid flashing beacons, and 62 speed feedback

signs were installed which help make our streets safer and more walkable, and enhance the quality of life. To further enhance our public space, we launched People St, a citywide program for installing plazas, parklets and bicycle corrals. These below-the-curb projects transform underused roadway to create vibrant spaces in our neighborhoods. Of the 15 applications we received, the City Council has approved 7 projects for future installation. Please visit peoplest.lacity.org.

LADOT's Transit program is the second largest in Los Angeles County (after Metro) and serves over 26 million annual passenger trips. The popular LADOT DASH shuttle bus service operates in Downtown Los Angeles and 25 communities throughout the city, providing low cost (\$0.50 base fare) and convenient transit trips to major destinations within communities and connections to regional transit services operated by Metro and others. LADOT's Commuter Express serves commuters with a combination of fast, limited stop freeway express bus service and new, comfortable clean fuel buses. LADOT's Cityride program is a specialized subsidy program designed to meet the transportation needs of seniors and persons with disabilities. We safely connect our passengers to work hubs, schools and from suburban neighborhoods to urban spots. Please visit ladottransit.com.

We encourage bicycling, walking and taking transit every day! You can start by participating in the LA Marathon, CicLAVia, Walktober, Bikeweek or any one of the countless citywide events each year.



Bicycle Corrals
 Atwater Village • 3147 Glendale Bl.
 Cypress Park • 3404 N. Figueroa St.
 Highland Park • York and Ave. 50
 N. Hollywood • 5240 Lankershim Bl.
 Silverlake • Sunset Bl. at Griffith Park Bl.
 Venice • 1205 Abbot Kinney Bl.
 Venice • 1427 Abbot Kinney Bl.



Parklets
 Downtown • 2 on Spring St.
 Highland Park • 1 on York Bl.
 EL Sereno • 1 on Huntington Dr.



Plaza
 Sunset Triangle Plaza (Sunset Blvd. at Griffith Park Bl., between Edgecliff and Maltman) in Los Angeles



New Commuter Express Bus Stop Signs
 New signs will help riders quickly find and identify their Commuter Express bus stop.

Safety is Everyone's Business

Keeping city streets safe for all is a priority for our engineers, field crews, crossing guards, traffic officers and risk management team amongst others. The department's Taxicab Regulation Division conducts a thorough background check on all potential taxicab drivers that includes moving violations, accidents, city violations and criminal history, and inspects all vehicles at least annually to ensure that safe and proper operating conditions are maintained for the riding public. Our Automated Traffic Surveillance And Control (ATSAC) system supports all modes of transportation - vehicular, pedestrian, bicycle, transit and rail, to ensure safe, efficient and effective operation through the city's extensive transportation networks and helps manage traffic during emergencies. In Active Transportation we are working with law enforcement and our schools to improve pedestrian safety for students and families. Our pedestrian signal countdowns are reviewed based on walking speed and crosswalk lengths to provide ample time for pedestrians and cyclists to cross. At LADOT, safety is everyone's business!



Traffic Officers help keep our streets moving safely. In emergencies, LADOT responds in support of police and fire actions. A critical function in an emergency is to divert traffic from where the situation is occurring by setting up a perimeter in order to keep the public safe and to allow police and fire personnel to conduct their work. Another example of support includes clearing streets for emergency vehicles during Red Flag Fire Warning days. Our Communications Center received 5208 calls from first responders to provide support in traffic control for unusual occurrences and emergencies. The department also deployed 305 Traffic Officers at more than 2200 special events such as the Los Angeles Marathon, the Academy Awards and CicLAVia.

"At Normandie Elementary School, we value our Crossing Guards who protect our young children coming to and from school each and every day. LADOT Crossing Guards are unsung heroes, saving lives on daily basis."

Dr. Gustavo Ortiz
Normandie Avenue Elementary

The **Crossing Guard Program** is a valued resource for our schools. A crossing guard's main priority is the safe crossing of our school children and families to and from school. With an annual budget of **\$5,454,086**, LADOT proudly serves LAUSD elementary schools. We partner with the schools, parents and volunteers to help provide a safe environment for the children. Our **372** crossing guards are dedicated individuals who form an important bond with the school and its community.



SAFETY COMPLIANCE



Sustainable and Livable City For the Future

LADOT is doing its part to improve air quality and reduce pollutants in our city. Our taxis are going green with hybrid and electric vehicles and our crew operations are striving to improve efficiencies every day. Our transit bus fleet is 100% alternatively fueled with compressed natural gas (CNG) or liquefied propane gas (LPG), and we continue to pursue zero emission bus technology such as pure electric and fuel cell powered buses. ATSAC, our central traffic control center manages traffic flow to reduce congestion, resulting in improved travel times, cleaner air and more efficient traffic movement. Our traffic signals and pedestrian crossing signal heads are all light-emitting diode (LED) powered - saving energy and money. Our city-owned off-street public parking facilities are equipped with 20 state-of-the-art electric vehicle (EV) charging stations. Funding for an additional 50 EV charging stations has been approved through the Recharge in LA grant of the California Energy Commission and plans for installation are underway. In addition old meter heads and housings are reused when possible or recycled to reduce landfill waste. And we are moving Los Angeles forward with multi-modal options for friendlier streets that encourage walking and bicycling.

Our field crews and engineers support a sustainable and livable city for the future of Los Angeles. We build and maintain using eco-friendly materials and technologies that are cost effective and durable. Recycling old metal signs and paint helps to conserve precious natural resources. Our 4300 signalized intersections citywide utilize LED technology with less energy consumption, yielding annual cost savings and requiring less maintenance.



Annual Savings

LED Traffic Signals
\$4,113,047

Installation

Signs
46,509
Pavement Markings
and Crosswalks
148,567

Installation

New Striping
306 mi.
Painted Curb Zones
2,114,419 ft.
Temporary Signs
335,973

The city's Taxicab Franchise has a mandate to have 80% of the non-wheelchair accessible vehicle fleet changed to "green" taxicabs by the end of calendar year 2015. This FY we reached 97% of our greening goal, and anticipate meeting the initial target by September 2014. The goal to reduce green-gas emissions is not just a city mandate and a priority for LADOT but a true commitment from the taxicab companies and its drivers.

GREEN TAXI PROGRAM

Total Fleet in
Operation **2,361**

Green Taxis **1,659**

68% less in smog pollution
per vehicle average

41% less in green-house gas
CO₂ emissions than in 2010



"I've been in the taxi industry for 25 years and I'm very proud to go green. It's been a dramatic change but it has been fantastic. This major shift requires investment on our part, but personally I am happy with the savings in gas and knowing that I am helping the environment and our city."

Vartan Arakelian
Yellow Cab

Deploying Innovation and Technology to Improve Customer Service Experience

"LADOT is bringing real-time bus information to the people who need it, when they need it, and how they need it. This new mobile-friendly website with a touch-enabled interface is part of our overall strategy to make city services accessible in every way people communicate, whether it's by smartphone, tweet, text, or telephone call," said Mayor Eric Garcetti.



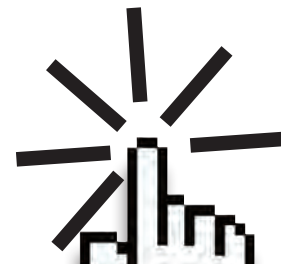
We are making it easier for customers to submit requests.

"MyLADOT", our new online service request system, can be accessed from the comfort of your smart phone, tablet, or computer through LADOT's website or directly at myladot.lacity.org. The system has a simple customer interface to report a problem, a map to identify the location precisely, the ability to upload photos, and progress updates by e-mail on the status of the request.

LADOT is at your fingertips. We are using technology to enhance our communication with constituents and to improve our operations to better serve our city.

Stay tuned with city traffic.

Our website trafficinfo.lacity.org aims to improve the driver experience by providing real-time traffic information. The site features a map interface for navigating traffic information on city streets taken directly from the department's ATSAC system which monitoring over 4,300 signalized intersections citywide. It includes dynamic zoom, pan and links to areas spread throughout all 15 council districts. With traffic advisories for upcoming large scale special events such as the LA Marathon or the Academy Awards you can plan your trips more efficiently.



LADOT Transit embraces updated technology in every part of its operations.

LADOT now provides real-time bus arrival time information for all LADOT DASH and Commuter Express transit services. The real-time information can be accessed anytime, anywhere through our dedicated website at ladotbus.com using a computer or mobile device. The information can also be accessed by texting or calling. In addition to real-time bus information, riders can also access other important information about LADOT transit services through our significantly improved transit website at ladottransit.com. The enhanced website uses responsive web design, a new design technique that automatically provides optimal viewing across a range of devices from computers to tablets to smart phones. LADOT Transit is one of the first transit agencies in the nation to update its website to responsive design. We are also the first public transit operated in Los Angeles County to be developing a pilot demonstration of mobile ticketing technology which would allow its DASH and Commuter Express transit riders to purchase and display transit passes using only their smart mobile devices.

SAVE TIME
REDUCE STRESS
PLAN A BETTER
COMMUTE
Visit us at
ladot.lacity.org

Parking made easier.

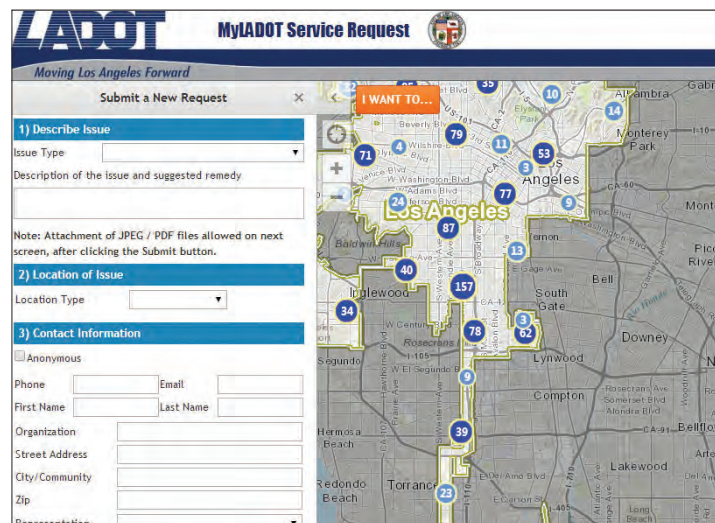
Our latest innovation allows drivers to find parking in the Downtown area quickly and easily with LA Express Park™ interactive voice recognition feature using Metro's 511 system, a free traveler information service for the Los Angeles area via a toll-free number. Using real-time data from existing LA Express Park™ occupancy sensors, 511 provides the location and prices of three available blocks near the desired address. In addition to on-street spaces, 511 provides the address and price of off-street parking lots nearby.

Visit laexpresspark.org to see other ways to find parking in Downtown and for more information on the latest program innovations such as the world's first real-time demand based parking pricing.

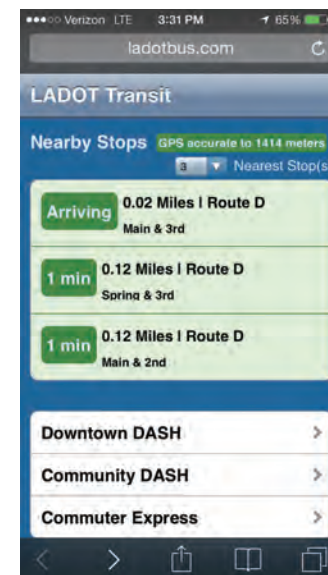
16,308
Requests Received

12,789
Requests Closed

1,849
Maintenance Requests Completed



Real-time bus information @ ladotbus.com ... track your bus!



Parking in Los Angeles

The Parking Management and Regulations Group is in constant review of its operations and works with businesses and communities to develop parking strategies to improve the quality of life in Los Angeles.

Partnering to Build a Greater City

Permits Issued
225,372

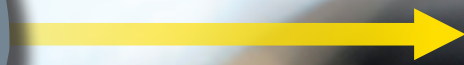
Total On and Off
Street Managed
Spaces

47,161

Express
Park Spaces

6,236

IMPROVING PARKING AVAILABILITY



Permits Division

Our open and steady communication with our constituents and our elected officials helps us improve parking conditions. We implemented a system that allows residents in preferential parking districts same day purchase of daily permits to address a need voiced by the community. We review and assign preferential parking districts to protect parking for residents where needed.

Parking Meter Division

Our goal is to make parking in Los Angeles easier. Through LA Express Park™, we implemented one of the first in the world real-time demand-based parking pricing in Downtown. Demand-based pricing is a concept used to better match the availability of parking spaces to the demand for those spaces - when demand for parking is low, rates are low and when demand is high, rates increase. This helps motorists decide when to make trips, whether to use alternative modes of transportation such as transit, bicycle or walking, and if they choose to drive, where to park and how much it will cost. We are expanding LA Express Park™ and its benefits of demand-based parking pricing and parking guidance to Westwood which rolls out in Fall 2014.

Parking Facilities Division

We manage 118 city-owned parking facilities with a total of 11,963 public parking spaces. This year we broke ground on Blossom Plaza, a mixed-use project in Chinatown that will include 175 public parking spaces. We completed design and received Coastal Commission approval for two parking lots in Venice with a total of 116 metered spaces that will be constructed with sustainable materials including permeable concrete pavement. We recently installed 14 additional state-of-the-art EV charging stations for a total of 20 chargers in our parking facilities.

SCAG

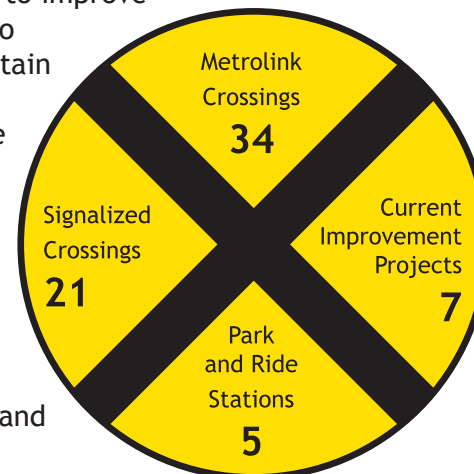
The Southern California Association of Governments (SCAG) engages in long range planning in transportation, goods movement, sustainability, economic development and climate change. Every four years, SCAG prepares and adopts a Regional Transportation Plan (RTP) and a Sustainable Communities Strategy (SCS), including transit and active transportation projects, strategies to address climate change, and resource conservation. Currently, the City of Los Angeles, including LADOT, is providing input to SCAG with regard to the 2016 RTP and SCS.

CALTRANS

LADOT and the California Department of Transportation work jointly on numerous capital projects yearly. This Fiscal Year our Temporary Traffic Management division oversaw temporary traffic detours and traffic control support for Carmageddon II and 405 Freeway ramp construction closures until their successful completion. LADOT and CALTRANS work together on the management and administration of federal and state grant funds programmed for local transportation improvements. ATSC works diligently and in conjunction with the agency to operate traffic signals at freeway access and exit ramps in coordination with city streets.

METROLINK

LADOT regularly partners with the Southern California Regional Rail Authority (SCRRA, a.k.a. Metrolink) to improve and maintain the overall public safety at highway-rail at-grade crossings operated by Metrolink. Our two agencies work together to identify rail crossings within the City of Los Angeles to implement capital improvement projects with rail and highway state-of-the-art technologies to improve public safety. We also coordinate and maintain signal timing at rail crossings. Finally, we built and operate five Metrolink stations in the city. These stations include public parking, loading areas for local and regional bus service and bike lockers.



METRO

The department coordinates with Metro and other city departments in developing and managing major transportation capital projects. The department provides support in design review and approval, field inspection, and coordinating construction and utility relocation when applicable.

Current Metro projects under construction include:

- The **Wilshire Bus Rapid Transit (BRT)** project is well underway with an estimated completion date of August 2015. Improvements on a 9.9 miles stretch of Wilshire Bl. will result in a dedicated bus lane.
- **Regional Connector LRT** is a 1.9-mile underground light-rail system connecting the Metro Gold Line to the 7th Street/Metro Center Station.
- The **Crenshaw/LAX Transit Corridor** project will extend from the existing Metro Exposition Line at Crenshaw and Exposition Boulevards and will travel for 8.5 miles to Metro Green Line's Aviation/LAX station.
- The **Purple Line Extension** project will extend the Metro Purple Line subway nine miles west from the current terminus at Wilshire/Western and add seven new stations. Construction head started with anticipated completion in 2023.
- **Expo Phase 2 LRT**, the Exposition Transit Corridor, Phase 2 will extend westward to Santa Monica from the Expo Line Culver City Station to 4th St. and Colorado Ave. in Downtown Santa Monica. Expo Phase 2 is expected to start operating in 2016. Construction includes the design and installation of LADOT's adjacent bicycle facility.

For information on key Metro projects, please visit metro.net/projects.

The department also coordinates with Metro and other municipalities regarding the operation of transit service in the city and county, including improving the connectivity of local transit services such as our DASH service to regional bus and rail transit services. We also coordinate with Metro and other municipal transit operators regarding the placement of all bus stops in the city.

LADOT Factoids

FY 2013 - 2014

Vision

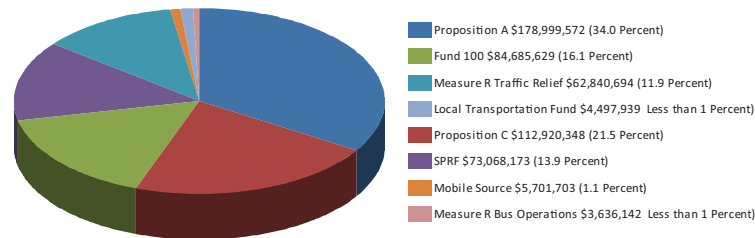
Los Angeles will have a world-class transportation system that supports a high quality of life in an urban environment with continued economic prosperity for the region.

Mission

LADOT is a leader in the planning, design, construction, and operations of transportation systems in the City of Los Angeles and partners with sister agencies to improve transportation service and infrastructure in the city and the region.

Population - City of Los Angeles 3.8 million
Source: U.S. Census Bureau

Budget	
Total City Budget	\$7,685,509,310
LADOT Operating Budget	\$131,085,453
Adjustment for Dept. Appropriation	(\$46,399,824)
Other LADOT Fund Sources	\$441,664,571
Total LADOT Budget	\$526,350,200
Total Direct Cost of Operations	\$425,108,354



Employees	
(Authorized) Full-Time/Part-Time/Total	1,431/558/1,989
Traffic Officers	570
Part-time Traffic Officers	125

Streets	
<u>City of Los Angeles</u>	
Land Area	469 Square Miles
Streets	6,500 Miles
Freeways	181 Miles
<u>County of Los Angeles</u>	
Streets	181 Miles
Freeways	650 Miles
HOV Lanes	512 Miles

Parking Enforcement & Adjudication	
Parking & Safety Violation Citations	2,647,655
Revenue from Citations	\$160,395,762
First Year Collection Rates	74.54%
Second Year Collection Rates	83.24%
Average Base Fine Amount of Citation	\$68.34
Average Fine & Penalty Amount of Citation	\$90.10
<i>(Note: Average Figures Include County/State)</i>	
Major Incidents & Emergencies Worked	2,242
Cars Impounded (Scofflaw)	9,725

Top Two Violations:			
Violation	Citations	% of Total	Fine
Street Cleaning	681,301	25.6%	\$73
Meter	645,745	24.3%	On \$63/Off \$58

Additional Cost for Releasing Impounded Vehicle	\$260
Call to Pay/Contest a Ticket 24/7: (866) 561-9742	
Pay/Contest Tickets Online 24/7: www.lacity-parking.org	
Delinquent Tickets to be Considered a "Scofflaw"	5

Convenient Walk-In Centers to Pay for Tickets	
• Downtown Public Service Center	312 W. 2nd St., Los Angeles, CA 90012
• Mid-Wilshire Public Service Center	3333 Wilshire Blvd., Ste. 3337, Los Angeles, CA 90010
• West Los Angeles Public Service Center	9911 W. Pico Blvd., Ste. B-201, Los Angeles, CA 90035
• Van Nuys Public Service Center	6309 Van Nuys Blvd., Room 103, Van Nuys, CA 91401

Signals	
Total Operating Devices	4,841
Total Signalized Locations	4,632
ATCS Capable Intersections	3648
ATCS (Activated) Intersections	2000
ATCS Projects to be Designed	5
ATCS Projects Approved, Waiting on Construction	2
At-Grade Rail Crossings with Active Controls (Traffic Signals or Gates)	248

Parking and Meters	
Meter Revenue	\$55,592,150*
Total On-Street Metered Spaces	35,244
On-Street Card & Coin	33,556
On-Street Pay Station Spaces	1,688
Total Off-Street Metered Spaces	2,269
Off-Street Card & Coin	391
Off-Street Pay Station Spaces	1,878
Total Metered Spaces (On & Off Street)	37,513
Off-Street Parking Facilities	118

Type	Operated	Non	Total
Structures	13	2	15
Lots	12	91	103
Total	25	93	118

Preferential Parking Districts	135
Annual Charge for a Permit (Annual/Visitor)	\$34/\$22.50
Total Revenue	\$3,096,101

Field Crews	
<u>Traffic Control Devices</u>	
Signs	47,334
Pavement Markings	126,873
Miles of Painted Curb Zones	415
Miles of Striping	572*
Temporary Sign Postings & Removals	558,002

Transit	
Vehicles in LADOT Transit Fleet	356
DASH	209
Commuter Express	103
Cityride	44
Downtown DASH Routes	5
Community DASH Routes	26
Commuter Express Routes	14
Second Largest Public Transit Operator in LA County	
Revenue Hours (FY13 Audit)	851,030
Trips a Year (FY13 Audit)	26.6 million

Rider Satisfaction Rate (Surveys Jan - Mar 2011)	90%
Cityride Clients	118,500
DASH Fare: 50¢ per One Way Trip, 25¢ for Seniors/Disabled	
Commuter Express Fare:	
\$1.50-\$4.25 per Trip, 75¢-\$2.10 for Seniors/Disabled	
For more information visit ladottransit.com or call (213, 310, 323, 818) 808-2273	

Special Traffic Operations	
Average Number of Annual Large Special Events	190
Barricades for 2014 LA Marathon	3,295

Vehicle Safety	
Registered Vehicles in Los Angeles County	7,410,625
<i>Source: CA DMV (11/11)</i>	
Traffic Collisions, Los Angeles City (2009/2010)	35,314/31,589
Fatal Injuries, Los Angeles City (2009/2010)	164/173
<i>Source: "Crossroads"</i>	

District Offices	
Total Service Requests Received FY 13/14	18,604
Total Service Requests Closed FY 13/14	13,190

Locations	Council Districts Covered
Central	1,9,14
Contact	LADOT.CentralDistrict@lacity.org
Hollywood-Wilshire	4,10,13
Contact	LADOT.HollywoodDistrict@lacity.org
Western	5,11
Contact	LADOT.WesternDistrict@lacity.org
Southern	8,15
Contact	LADOT.SouthernDistrict@lacity.org
East Valley	2,4,5,6,7
Contact	LADOT.EastValleyDistrict@lacity.org
West Valley	3,5,6,12
Contact	LADOT.WestValleyDistrict@lacity.org

Taxicab & Franchise	
Total Permits Issued/Processed	8,107
Authorized Taxicabs	2,361
Taxicab Companies	9
Taxicab Franchise Fees	\$2,999,112
Percentage of Green Taxicabs	70%
Vehicles for Hire (incl. Non-Emergency Ambulance)	1,756
Non-Emergency & Vehicle for Hire Companies	207
Service Fees for Vehicle for Hire Collected	\$2,400,000
Bandit Taxi Arrests	630
Bandit Taxicab Impounds	620
Pipeline Companies	63
Pipeline Franchise Fees (approx.)	\$3,800,000
Gas Co. Franchise Revenue (approx.)	\$16,000,000
SCE Franchise Revenue (approx.)	\$180,000

Excellence in All We Do	
• Emmy Nomination "Be Aware Move with Care, Watch The Road"	
• Express Park received the International Parking Institute Award for Innovation in Parking Operations or Programs	
• People St received Sustainability Award for Achievement in Active Transportation	
• DASH received a Downtown News Award	

Bikes		
Type	FY 13/14	Total
Lanes	40.5	370.06
Paths	0	56.43
Sharrows Route	20.8	73.09
Bike Friendly	0	0.8
Bike Route	0	67.91
Total Miles	125.90	568.29
5-Year Plan (Miles) FY 12-16		200
5-Year Funding		\$10.2 Million
Total Miles (Planned by 2042)		1,680

Pedestrian & Total Crashes by Severity (2011 Crossroads Data)				
Injury Type	Peds	% of Total	Crashes	
Fatal	77	51%	152	
Severe	274	30%	900	
Other Injury	981	16%	6008	
Complaint of Pain	1,148	9%	12,475	
Property Damage Only	32	-	13,606	
Total	2,513	-	33,141	
Crosswalk Inventor		School	General	Total
Smart Crosswalks	64	40	104	
Uncontrolled Crosswalks	363	612	975	
Crosswalks at Stop Signs	2,612	809	3,421	
Crosswalks at Signals	2,115	13,265	15,380	
Total Marked Crosswalks	5,154	14,726	19,880	

Capital Projects	
Capital Projects	117
Projects in Pre-Design/Design Phase	81
Projects in Right-of-Way Phase	2
Projects in Bid & Award Phase	3
Projects in Construction/Post Construction Phase	31
Budget of Capital Projects	\$349 Million

Major Transit Projects	
Construction Support	
• Traffic Signal Plans	Completed
• Temporary Traffic Mitigation Plans	Construction
• Striping Bike Lane Plans	Construction
• Deployment of Traffic Officers	EIR
• Test Traffic Signal Operations	AA/EIR
Measure R Project Status	Completed
• Orange Line Canoga Extension	Construction
• Exposition LRT	Construction
• Westside Subway Extension	Construction
• Regional Connector Subway	Construction
• ESFV Transit Corridor	EIR
• Green Line - LAX	AA/EIR
• SFV I-405 Corridor	Completed
• Crenshaw Light Rail	Construction

Planning	
Traffic Study Reviews	79
Building Permit Signoffs	516
Driveway Permit Signoffs	207
Major Projects	
• Downtown Streetcar	
• Grand Avenue Redevelopment	
• Hollywood Millennium Project	
• LAX Master Plan	
• Metropolis Master Plan	
• Paramount Studios Master Plan	
• Sunset Junction	
• USC Health Sciences Campus	
• Warner Center Specific Plan	
• Westside Mobility Study	
• NBC/Universal Evolution Plan	

Department Contact Information	
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*Estimated figure

Announcing the Winners!

LADOT sponsored a city-wide competition to design new versions of its TAP smart card. Over 150 Los Angeles artists submitted 265 designs for the competition that was the first of its kind in a major urban area.

The theme of the design competition was Downtown Los Angeles and LADOT's Transit Services. We called on artists to interpret the downtown area and how LADOT's transit services impact the area. Our DASH Downtown circulator bus system serves all major work, shopping, recreation and cultural areas in Downtown Los Angeles.



Kristie Kam

Kristie grew up in Honolulu, Hawaii and moved to Los Angeles to attend USC in 2008. She studied graphic design and worked on campus creating theatre posters, campus ads, and other marketing materials. She currently works in the entertainment industry as a designer.

David Lomeli

David is an animator and illustrator and avid Dodgers fan. He completed the Animation Program at the Academy of Entertainment technology at Santa Monica College.



Pick up your favorite TAP card at ladottransit.com or by calling the LADOT Transit Store at (213, 310, 323 or 818) 808-2273.

Broadway Dress Rehearsal

The Future is Right Around the Corner!

The **Broadway Dress Rehearsal** is "phase one" of the adopted **Broadway Streetscape Master Plan**. The Dress Rehearsal will reconfigure Broadway from 4 traffic lanes to 3 traffic lanes between 2nd Street and 11th Street.

New plaza spaces will offer expanded pedestrian areas for gathering and public activities. Benefits include shorter crossing distances for pedestrians, full-time parking/loading, streamlined bus service, and calmer, more orderly traffic flow.

Please visit bringingbackbroadway.com for more information.

Present-day Broadway Street between 3rd and 4th



Rendering of the expanded pedestrian area, looking south on Broadway at 3rd Street near Grand Central Market



