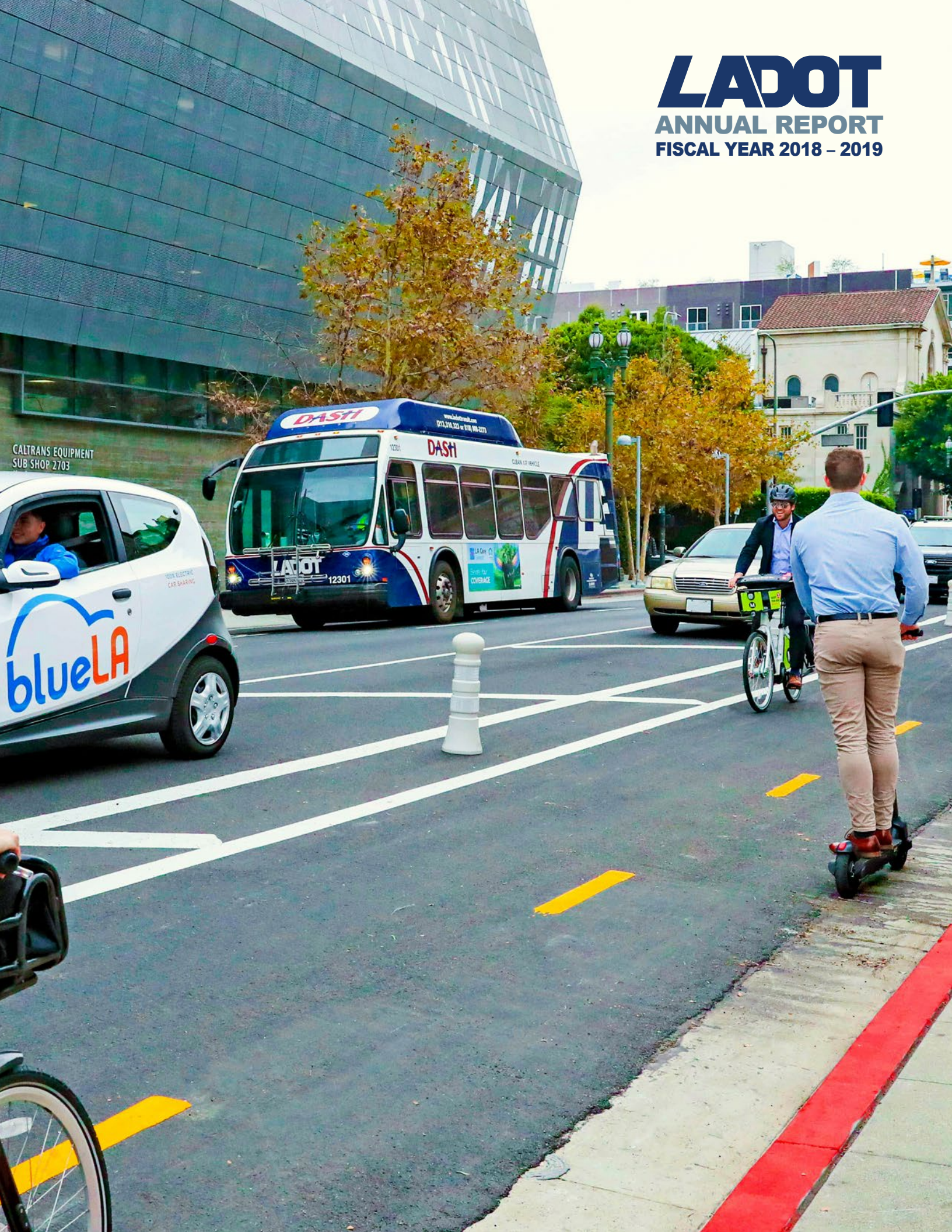


# LADOT

ANNUAL REPORT  
FISCAL YEAR 2018 - 2019



CALTRANS EQUIPMENT  
SUB SHOP 2703

blueLA  
100% ELECTRIC  
CAR SHARING

DASH  
www.ladot.com  
(213) 916-323 or (714) 916-3273  
DASH  
CLEAN 157 VEHICLE  
LADOT  
12301  
LA City  
Coverage

## VISION

In Los Angeles, all people have access to safe and affordable transportation choices that treat everyone with dignity and support vibrant, inclusive communities.

## MISSION

LADOT's mission is to lead transportation planning, project delivery, and operations in Los Angeles. We work together and collaborate to deliver a safe, livable, and well-run transportation system in the city and region.

## VALUES

### CREATIVITY

A commitment to curiosity, innovation, and critical thinking.

**WE** Evolve our methods  
Solve problems  
Embrace new technology  
Let data guide decisions



### INTEGRITY

A commitment to transparency, ethics, and building trust.

**WE** Serve the public  
Say what we mean  
Do what we say  
Treat others with respect



### FULFILLMENT

A commitment to adaptability, growth, and fun.

**WE** Seek self-awareness  
Are always learning  
Embrace change  
Create fellowship



### ACCOUNTABILITY

A commitment to responsiveness, follow through, and follow-up.

**WE** Do quality and timely work  
Celebrate our successes  
Discuss & resolve underperformance  
Are reliable

**LADOT**

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## MESSAGE FROM MAYOR ERIC GARCETTI



Dear Friends,

Los Angeles is a city long defined by long commutes in a single-passenger car. Yet today, we are redefining how we connect, travel, promote a healthier future — and, in the process, help preserve our planet. The L.A. Department of Transportation (LADOT) is acting today to change the face of mobility for local workers and families tomorrow — working to make our streets safer, reduce our carbon footprint, enhance our quality of life, and give Angelenos more ways to get around.

To meet that mission, LADOT is driving the transition to a zero-emissions transportation future. We know that transportation

is our greatest source of emissions and air pollution, accounting for 19 percent of our greenhouse gas emissions. So LADOT is leading the charge to transform Los Angeles into the transportation innovation capital of the world. It is steering the effort to make our entire DASH bus fleet electric and emissions-free by 2030; open new bus routes and expand services citywide; and ease travel on our streets without a vehicle through an innovative strategy to increase access to dockless scooters and bicycles in L.A.

Building the city of the future and creating a safer, more livable Los Angeles starts with the roads that tie us together. As more people continue to walk, bike, scooter, and use rideshare to get from home to work and points in between, LADOT will ensure our streets are a global model for safety and sustainability.

On behalf of our city, I would like to express my gratitude for all LADOT has done over the past year, and I look forward to seeing their progress in the year ahead.

Sincerely,

A handwritten signature in black ink, appearing to read "E. Garcetti".

**Eric Garcetti**

*Mayor, City of Los Angeles*



## MESSAGE FROM GENERAL MANAGER SELETA REYNOLDS



Dear Angelenos,

LADOT's chief goal is to ensure everyone in Los Angeles can get around safely and has access to affordable and sustainable transportation options.

This year welcomed in private innovations in technology to help people get around. We also spent this year ensuring new technology benefits everyone — no matter how you travel.

We launched *LAnow*, an on-demand “microtransit” service that users can call from an app or their phone. We celebrated the opening of a new bus operations and maintenance facility in downtown Los Angeles. This facility, equipped with solar

panels and spaces for 26 vehicle charging stations, received a Leadership in Energy and Environmental Design (LEED) Platinum Certification, and will facilitate our goal of achieving a 100 percent electric bus fleet.

We launched the largest scooter program in the country, with 36,000 scooters permitted to operate. Scooters have transformed how people move, with over 1 million trips on city streets each month. We hired 40 auxiliary traffic officers to help us manage traffic operations and emergency disaster response. We implemented hundreds of safety improvements along the Vision Zero High Injury Network. And we installed a two-way cycle track on Spring Street to increase safety and comfort for people bicycling and riding scooters.

None of these accomplishments were possible without investing in our people. We implemented year two of our leadership academy to train the next generation of LADOT leaders. We partnered with sister agencies and universities on innovative hiring strategies to recruit the next generation of LADOT talent. And we increased the number of new women engineers hired by 300% in two years.

As we reflect on the last year, I dedicate this annual report to the three LADOT staff who were killed by work related injuries this year. We are one department, we stand together in need. We will work harder than ever to ensure our employees are safe and healthy in the line of duty.

Thank you,

A handwritten signature in black ink, appearing to read "Seleta Reynolds".

**Seleta Reynolds**

*LADOT General Manager*





Technology shifts will change the way we get around. To prepare for the future, LADOT has streamlined processes, modernized facilities and tools, and ensured that employees have access to training.

# AN INNOVATIVE DEPARTMENT

## INVESTMENTS IN OUR PEOPLE AND INFRASTRUCTURE.

### ACCOMPLISHMENTS

#### Modernize Facilities, Technology, and Tools to Improve the Efficiency of LADOT Staff

- Introduced the LADOT Project Decision Support Tool, which uses data to evaluate and score prospective projects based on how they advance city and department objectives. LADOT used this tool to identify projects that were eligible for funding opportunities, which resulted in \$200 million for improvements in transportation infrastructure.
- Improved coordination between street sweeping activities and parking enforcement. Over half of all street sweeping route parking restrictions are now enforced within 30 minutes of sweeping.
- Launched effort to create a digital inventory for all curb assets to help LADOT prepare for digitally managed on-street parking.
- Created an internal budget tracking system to better manage LADOT spending and assets.

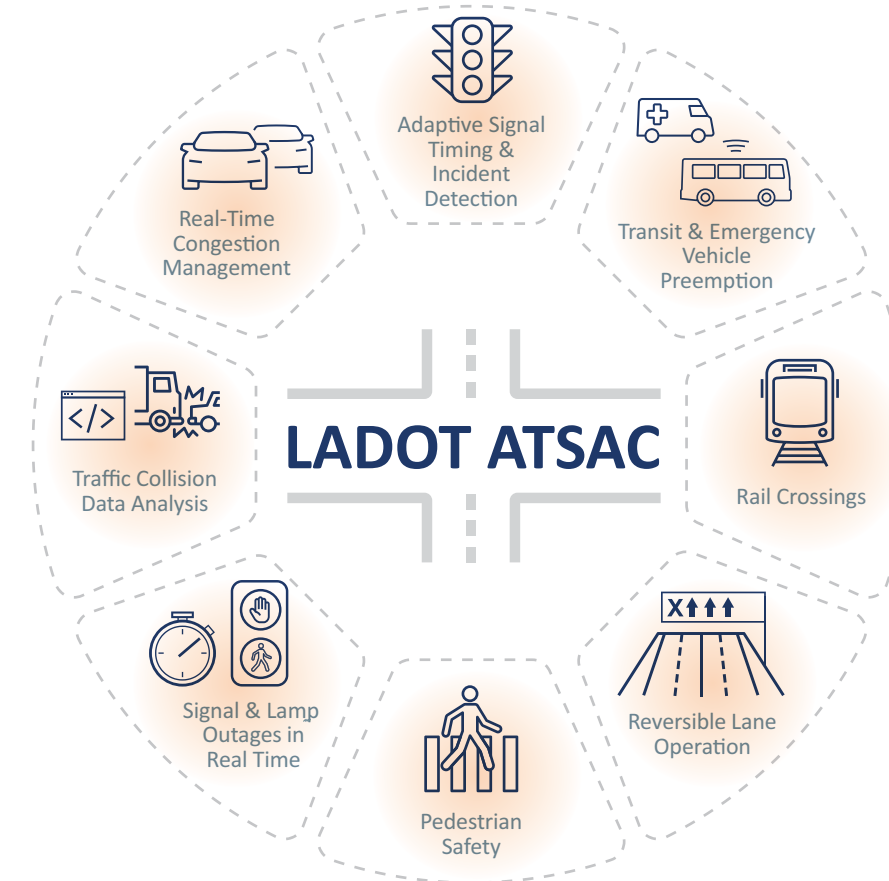
#### Recruit and Train the Next Generation of Talent

- Senior managers are trained through LADOT's Leadership Academy to improve the management culture, which is looked upon as a best practice and is being considered for deployment citywide.
- Hired 25 street team staff from underemployed communities to conduct engagement on Vision Zero projects.
- Hired 109 new staff, nearly double the number from the prior two years, and instituted innovative practices to recruit women and people of color.



## AUTOMATED TRAFFIC SURVEILLANCE AND CONTROL (ATSAC)

LADOT's ATSAC Center is the most advanced signal control system in the world. Using this technology, LADOT continues to make upgrades in its sensors and signals to keep Los Angeles moving.



### STATISTICS

**32%**  
Decreased Travel Delays

**7,500**  
Miles of Streets

**4,700**  
Traffic Signals

**23,800**  
Traffic Sensors

**3%**  
Reduced Emissions

**39 GB**  
Real-Time Data Processing per Day

### SPOTLIGHT: INVESTING IN OUR PEOPLE

At LADOT, our people are our greatest resource. We strive to create a workplace that is fulfilling in order to attract and retain the best talent.

#### Seminars and Mentorship

During the past year, LADOT hosted a combined total of 23 Lunch and Learn sessions, tech talks, and webinars to encourage employee professional development. LADOT continues to offer mentorship opportunities through the Buddy Program and the Mentorship Program.

#### Recruitment

LADOT representatives attended recruitment events at 12 local colleges and universities this past year in order to hire the next generation of department talent. At these events, LADOT staff piloted a same-day job offer process to quickly and competitively recruit 33 Transportation Engineering Associate candidates.

### EMPLOYEES

**1,704 / 419 / 2,123**  
Full-Time/Part-Time/Total (Authorized)

**1,399 / 305**  
Filled/Vacant Positions (Actual)

**579**  
Traffic Officers

**118**  
New Hires in FY 2018-2019



# PARKING INNOVATIONS

In a city that is always on the move — and where the demand for parking varies by neighborhood — LADOT knows that effective solutions require dynamic innovations.

### Real-Time Data Access

In order to encourage transparency and accountability, LADOT provided public access to real-time parking data on DataLA, the city’s open data portal. Using this portal, visitors may create a map of parking meter locations and view the live occupancy status of meters across Los Angeles. Providing the public with parking spot availability and updated data may potentially reduce traffic near popular venues, increase retail business through parking turnover updates, and improve the city’s ability to serve the public with up-to-date parking information.

### Parking Meter and Pay Station Upgrades

LADOT replaced and upgraded 10,000 single space parking meters this year, adding new features such as larger display screens, dome-mounted parking sensors, and improved power efficiency. For those using on-street pay stations, the department introduced pay-by-phone capabilities citywide via the ParkMobile smartphone app.

### LA Express Park

In order to more effectively manage demand on the streets of Los Angeles, the department expanded the LA Express Park program to Venice this year, where we installed 321 parking sensors, upgraded parking meters, and launched demand-based pricing for parking. In Hollywood, LA

Express Park additions included 82 new pedestrian wayfinding signs, 23 parking wayfinding signs, and parking space occupancy sensors for three parking structures.

### Using Parking Space to Prepare for an Electric Future

In order to prepare for a future with a greater number of electric vehicles, LADOT collaborated with the Bureau of Street Lighting this year to install 24 on-street charging stations in parking meter zones. This year also saw the installation of 55 BlueLA electric car share spaces in parking meter zones, allowing increased access to this innovative car share program.

## PARKING STATS



**\$56,594,700**  
Meter Revenue

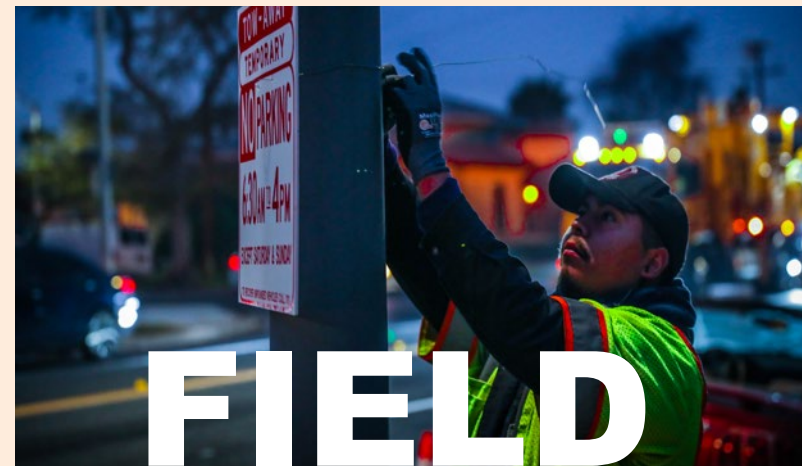
**2,093,410**  
Parking & Safety Citations

**36,534**  
Total Metered Spaces

**\$130,659,152**  
Revenue From Citations

**131**  
EV Charging Stations

**36,716**  
Cars Impounded



# FIELD SERVICES

**20,814**  
Signs Installed

**1,470**  
Miles of Streets Striped

**129**  
Miles of Curbs Painted

## LADOT SIGN SHOP AND FIELD CREWS

As the agency tasked with maintaining and providing traffic signage in the city, LADOT and its sign shop manufacture between 6,000 and 8,000 road signs each year. Equipped with these signs and others produced through vendor agreements, LADOT field crews installed 20,814 signs, painted 129 miles of curb zones, marked 1,470 miles of striping, placed 4,650 pavement markings, and posted and removed 770,005 temporary signs across the city during FY 2018–2019.

## OBAMA BOULEVARD

Following an approved motion in the Los Angeles City Council, LADOT assisted in the renaming of Rodeo Road to Obama Boulevard. As part of this renaming process, the department manufactured and installed 72 standard street name signs, 25 high-level street name signs, and three overhead guide signs along a street distance of approximately 3.70 miles.



Los Angeles is a leader in using innovative approaches to improve safety. We are working to ensure that all Angelenos have access to parks, open spaces, and safe roads.

# A SAFE AND HEALTHY CITY

## SAFETY IS LADOT'S NUMBER ONE PRIORITY.

### ACCOMPLISHMENTS

#### Transform Los Angeles' Transportation Culture to Prioritize Health and Safety

- Hosted over 130 schools and more than 40,000 students for Walk to School Day 2018 to encourage students to walk to school.
- Hosted Traffic Safety City, a pedestrian and bicycle safety education event, for over 22,000 students at 93 elementary schools.
- Created traffic victim memorial programs to honor the memories of people killed in traffic collisions.

#### Design Safe Streets for All

- Deployed 64 upgraded traffic signal controller cabinets to improve pedestrian and bike safety, enhance transit vehicle operations, and allow emergency vehicle preemption.
- Constructed 275 individual speed humps along 109 different street segments as part of the Citywide Speed Hump Program.

#### Use Data-Driven Approaches to Prioritize Safety

- Completed 312 miles of speed surveys to update all expired speed surveys citywide so that the Los Angeles Police Department can use radar to enforce speed limits.
- Utilized parking enforcement data to assess trends in safety violations on and around the High Injury Network — streets that account for the majority of severe and fatal collisions — and to establish a baseline for measuring improvements.
- Secured \$825,000 in funding from the Toyota Mobility Foundation to use machine learning to count pedestrians and bicyclists through video recognition.

#### Make LA the Healthiest City in the U.S.

- Hosted 11 Play Streets events in Boyle Heights, Koreatown, and south Los Angeles to bring play and recreational opportunities to low income neighborhoods. Play Streets uses lightweight equipment and materials to turn streets into play spaces for everyone.
- Created a Play Streets playbook — including a program manager handbook, application manual, and public website — to help scale the Play Streets program citywide.

## CAPITAL PROJECTS INVESTMENT



**\$223,004,695**  
Total Budget



**73**  
Total Projects

### PROJECT STATUS

<b>54</b> Pre-Design/Design	<b>1</b> Bid & Award	<b>18</b> Construction/Post-Construction
--------------------------------	-------------------------	---

## SAFETY IMPROVEMENTS ON VISION ZERO CORRIDORS

<b>828</b> High-Visibility Crosswalks	<b>38</b> Intersection Tightenings	<b>32</b> New and Improved Signals
<b>18</b> Pedestrian Refuge Islands	<b>87</b> Curb Extensions	<b>12</b> Speed Feedback Signs

## SPOTLIGHT: SAFE ROUTES TO SCHOOL

Traffic crashes are the number one cause of death for children between the ages of 5 and 14 in LA County. Safe Routes to School helps create safe and comfortable routes for children to get to and from school. By investing in school zone projects, neighborhood street projects, and traffic safety education, we are helping to build school communities that are free from harm.

During the past year, Safe Routes to School has enjoyed multiple noteworthy accomplishments:

- Received \$33.2 million in Caltrans Active Transportation Program funding and \$1.7 million in community

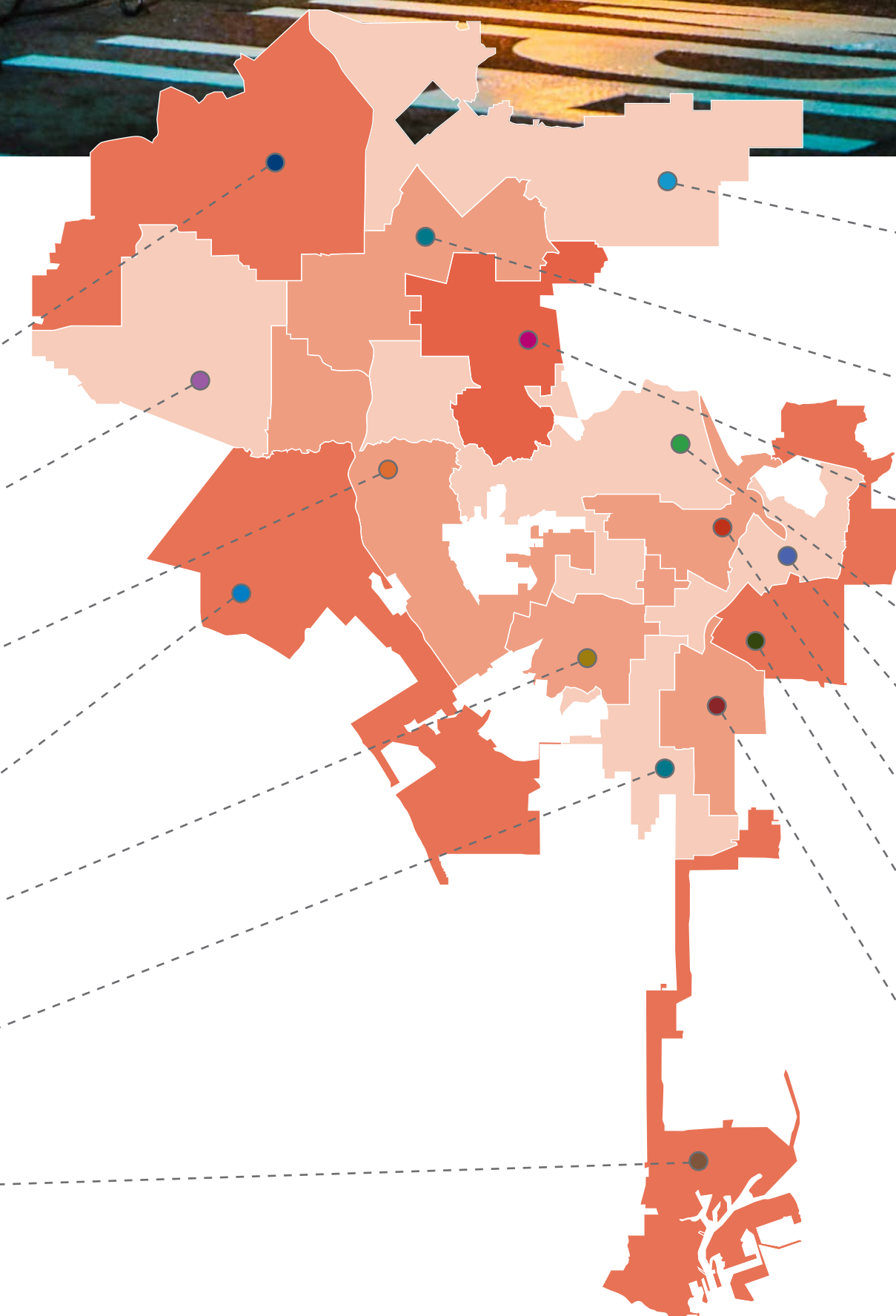
redevelopment funds to implement physical improvements at eight local schools.

- Completed the program's first roundabout installation near Breed Street Elementary School and Sheridan Street Elementary School in Boyle Heights.
- Conducted a pop-up project near Esperanza Elementary School in Westlake to demonstrate safety improvement methods.
- Conducted Safe Routes to School capital improvements around Selma Elementary School and Hollywood High School to add 17 continental crosswalks, four traffic signals, three curb extensions, two curb ramps, and a rectangular rapid flash beacon.



# FEATURED PROJECTS

LADOT is committed to delivering improvements that provide safe streets for everyone in Los Angeles. During the past fiscal year, we closed nearly 20,000 service requests across the 15 districts of the Los Angeles City Council. Here are some of the projects that we delivered this past year.



Five speed humps at Dearborn Elementary Charter Academy and Oliver Wendell Holmes Middle School.

12

Installation of 0.6 miles of bike lanes on Winnetka Avenue between Victory Boulevard and Vanowen Street.

3

New traffic signal, two continental crosswalks, and new street lighting at the intersection of Overland Avenue and Rose Avenue.

5

Scramble crosswalk signal at the intersection of Washington Boulevard and Pacific Avenue.

11

Installation of 100 Obama Boulevard signs on former Rodeo Drive.

10

Upgraded crosswalks on Figueroa Street at 74th Street, 91st Street, and 106th Street as part of the city's Vision Zero efforts.

8

Installed 42 intersection safety improvements on Gaffey Street between 14th and O'Farrell Streets as part of Vision Zero.

15

7

Installation of 1.2 miles of bike lanes on La Tuna Canyon Road between Sunland Boulevard and Tujunga Canyon Boulevard to improve safety.

6

Installation of 0.5 miles of safety rumble strips on Haskell Avenue between Saticoy Street and Strathern Street to discourage street racing.

2

Upgraded crosswalk at the intersection of Erwin Street and Coldwater Canyon Avenue to improve safety.

4

Upgraded crosswalk at the intersection of Hollywood Boulevard and Rodney Drive to improve safety.

1

Pop-up safety project at Esparanza Elementary School in Westlake to showcase coming improvements.

13

Installation of 79 art deco wayfinding signs along the Hollywood Walk of Fame.

14

One-mile two-way protected bicycle lanes on Spring Street between 1st and 9th Streets.

9

New traffic signal, curb extensions, ramps, and pedestrian refuge island at the intersection of Hoover Street and 41st Street.



LADOT is committed to serving the public in an open and transparent way. We focus on technological and critical process improvements to better serve the people of Los Angeles.

# A RESPONSIVE AND TRANSPARENT DEPARTMENT

**PROVIDING ANGELENOS WITH THE EXCELLENT SERVICE THEY DESERVE.**

## ACCOMPLISHMENTS

### Speed Project Delivery

- Hired a dedicated team to develop small civil engineering plans for Complete Streets projects.

### Improve External Communication

- Improved public engagement through an increased social media presence by as much as 78 percent across platforms.
- Launched update of the LADOT main home page and MyLADOT service request system to improve user experience.
- Established a dedicated external affairs office focused on public and government relations and participated in 510 community events to showcase the benefits of our transit services and encourage ridership.
- Hosted the C40 Clean Bus Finance Academy in downtown Los Angeles with 14 other C40 cities to showcase LA's work on zero-emission bus ownership models, financing mechanisms, and new funding opportunities.

### Improve User Experience Through Technology and Data

- Co-founded a new non-profit organization called the Open Mobility Foundation to develop digital tools to manage mobility products and data.

- Made real-time parking occupancy data available to the public through the city's open data portal.
- Launched an automated tracking system for preferential parking districts.

### Improve Resiliency During Emergencies

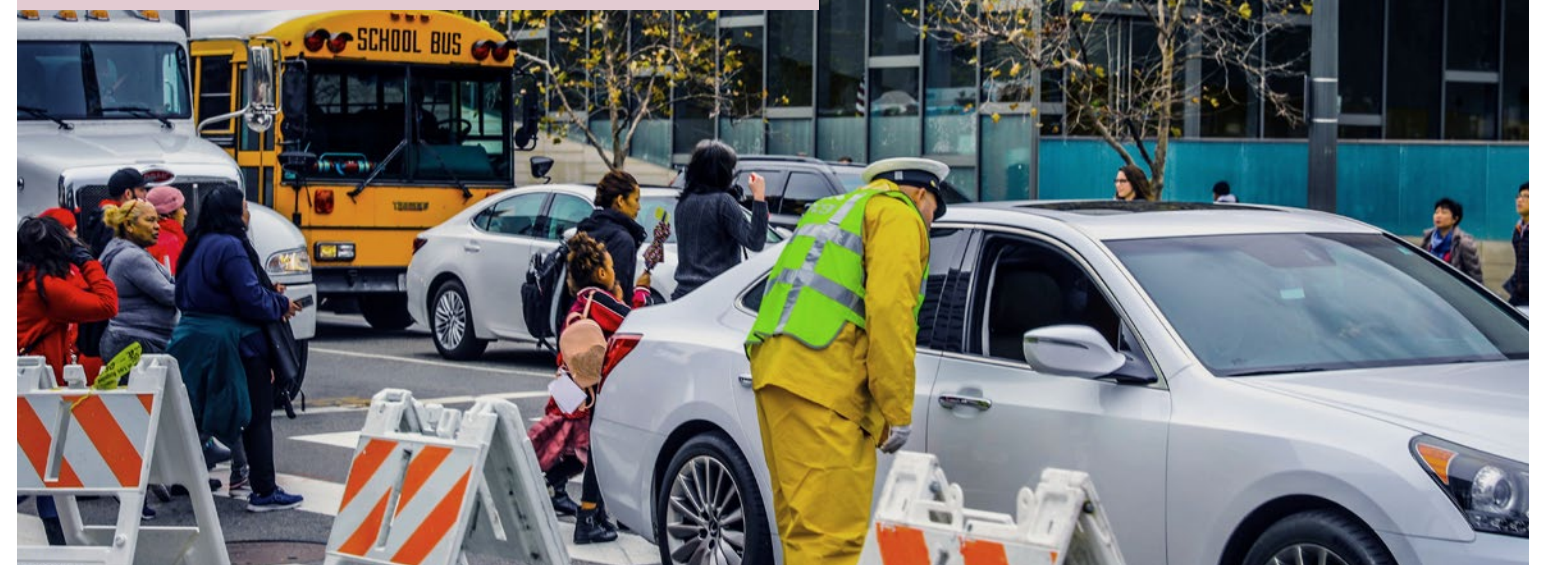
- Coordinated with the Emergency Operations Center and LADOT Transit Services during last year's wildfires to create safe reroutes, inform riders, and assist emergency evacuees.

### Improve Customer Service

- Conducted nearly 32,000 parking adjudication hearings with a customer service satisfaction survey average score of 4.14 out of 5.
- Streamlined review processes and increased staffing levels at the Development Services Center to eliminate customer wait times, ensure consistent LADOT representation at case management and pre-development consultation meetings, and to better manage a new and increased development project case load.
- Launched a new scooter service request system using the city's 311 service, which helps ensure that broken and illegally parked scooters are removed in under two hours.

## SPOTLIGHT: SPECIAL TRAFFIC OPERATIONS

One of LADOT's main responsibilities is to conduct traffic management during large-scale occurrences such as awards shows, sporting events, and public gatherings, as well as performing the crucial function of emergency response — duties that are far from simple in a city with 7,500 miles of municipal streets. During FY 2018-2019, LADOT responded to 4,865 special events. The LADOT Special Traffic Operations team works tirelessly alongside a staff of engineers, traffic control officers, and field operations crews to keep Los Angeles moving regardless of the frequency or scope of events throughout the year.



## BUDGET

**\$166,379,560**  
LADOT Operating Budget

**\$378,416,445**  
Other LADOT Funding Sources

**\$544,796,005**  
Total LADOT Budget

**\$416,870,635**  
Total Direct Cost of Operations



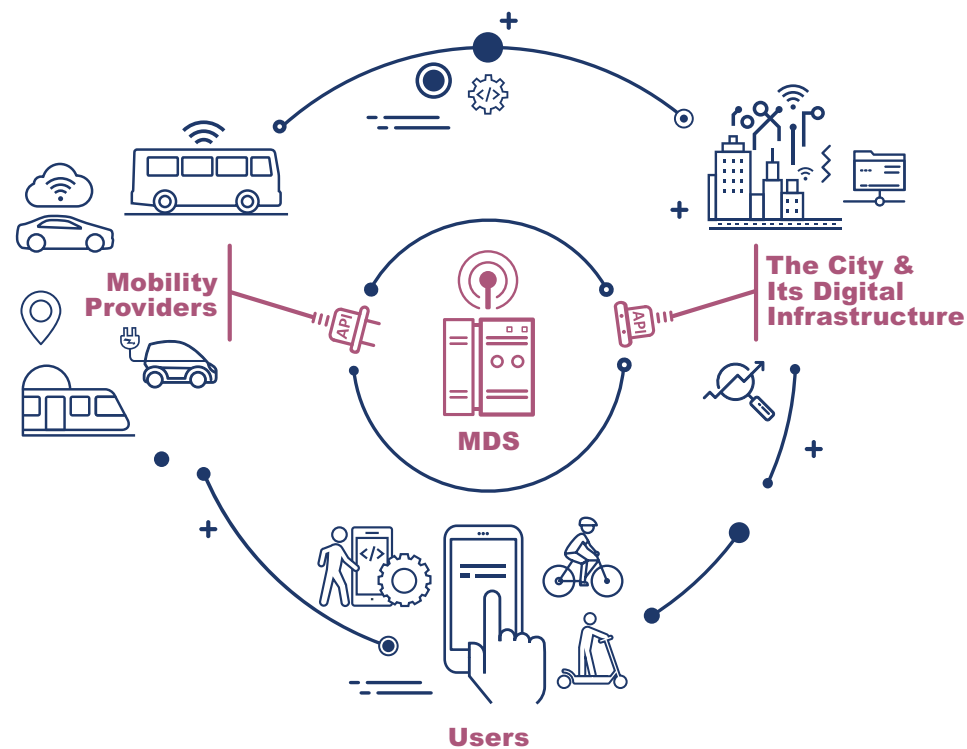


# MOBILITY DATA AND TECH

To manage the largest scooter program in the country, LADOT created the Mobility Data Specification (MDS), a cost-effective digital tool that helps LADOT manage private mobility companies that operate in the public right-of-way. MDS standardizes data from providers, including how many vehicles are currently in operation, where and when a trip starts and ends, how a vehicle was deployed, and the condition of all deployed vehicles. MDS is based on a set of application programming interfaces (APIs), which help move data to and from mobile devices to the backend of a mobile service that a device is using.

By June 2019, nearly 80 cities worldwide adopted MDS, including municipalities in South America and Europe. Cities have also started to consider using MDS to manage car sharing, microtransit, and taxi services. LADOT helped create a nonprofit forum called the Open Mobility Foundation (OMF) that will govern the MDS moving forward. Upon its launch in July 2019, 17 cities — including New York, Chicago, and San Francisco — joined the OMF.

## HOW MDS WORKS



## SPOTLIGHT: DOCKLESS MOBILITY

This past year, the Los Angeles City Council voted to allow dockless scooters and bicycles on city streets. In April 2019, LADOT permitted 36,000 vehicles for operation, officially launching the largest scooter program in the country. Angelenos can ride scooters and bikes provided by eight operators. Since the program launched, riders have taken an average of 1 million trips per month, and LADOT projects nearly 19 million trips by the end of the pilot program.

To help manage sidewalk clutter, LADOT installed 72 parking zones across the city, and riders are encouraged to park vehicles in these marked areas to help keep sidewalks clear and accessible. LADOT also created a vehicle reporting system on the city's 311 platform. In the event that anyone sees a broken or poorly parked vehicle, they can report the vehicle through 311. Operators are expected to respond to reports within two hours, and LADOT is able to track the responsiveness of operators in real-time.

## DOCKLESS MOBILITY



LADOT invests in shared mobility options, pedestrian and bike networks, and more resilient policies to make a cleaner, greener, and more equitable Los Angeles.



# A LIVABLE AND SUSTAINABLE CITY

## BETTER CHOICES FOR MORE VIBRANT, HEALTHY PLACES.

### ACCOMPLISHMENTS

#### Strengthen LADOT's Role in Reducing Homelessness

- Established the Community Assistance Parking Program as a permanent city program that allows people experiencing homelessness to perform community service in lieu of paying for parking citations.
- Implemented an extended parking citation payment plan that waives penalties for low income motorists who have less than \$300 in base fines.
- Renewed the Safe Parking LA pilot program in North Hollywood to allow for a safe place for individuals living in their vehicles to park overnight.

#### Manage Demand on Los Angeles' Streets

- Updated the citywide Transportation Demand Management (TDM) ordinance to increase the availability of sustainable commute options.

#### Improve the Sustainability of the Transportation System

- Installed 24 on-street electric vehicle charging stations in parking meter zones in partnership with the Bureau of Street Lighting.

- Helped secure \$23 million in funding from the State Transformative Communities Grant, which will allow for the operation of a Community DASH route in Pacoima with 14 new battery-electric buses and seven battery chargers.
- Awarded \$2.8 million from the Federal Transit Administration for the purchase of electric buses that will be added to the DASH fleet.

#### Create a Seamlessly Integrated Multimodal System

- Collaborated with LA Metro to allow for LADOT DASH services to participate in Metro's Universal Pass (U-Pass) program and Employer Pass Pilot (E-Pass) program.
- Launched the largest electric shared scooter and bicycle permit program in the country, averaging 1 million trips per month.
- Hosted the National Association of City Transportation Officials Conference and over 1,000 visiting transportation professionals to showcase LA as a leading city for innovative and sustainable transportation improvements.

### METRO BIKE SHARE



**130**

Total Stations

**68**

Stations Added in FY 2018–2019

**291,063**

Trips in FY 2018–2019

### BIKEWAYS

Added FY 2018–2019



**13**

Total Lane Miles

**321**

Bike Racks and Corrals

### CAR SHARE



**25**

Electric Vehicle Stations

**890**

Metric Tons Greenhouse Gas Reduction

**2,400**

Number of Program Members

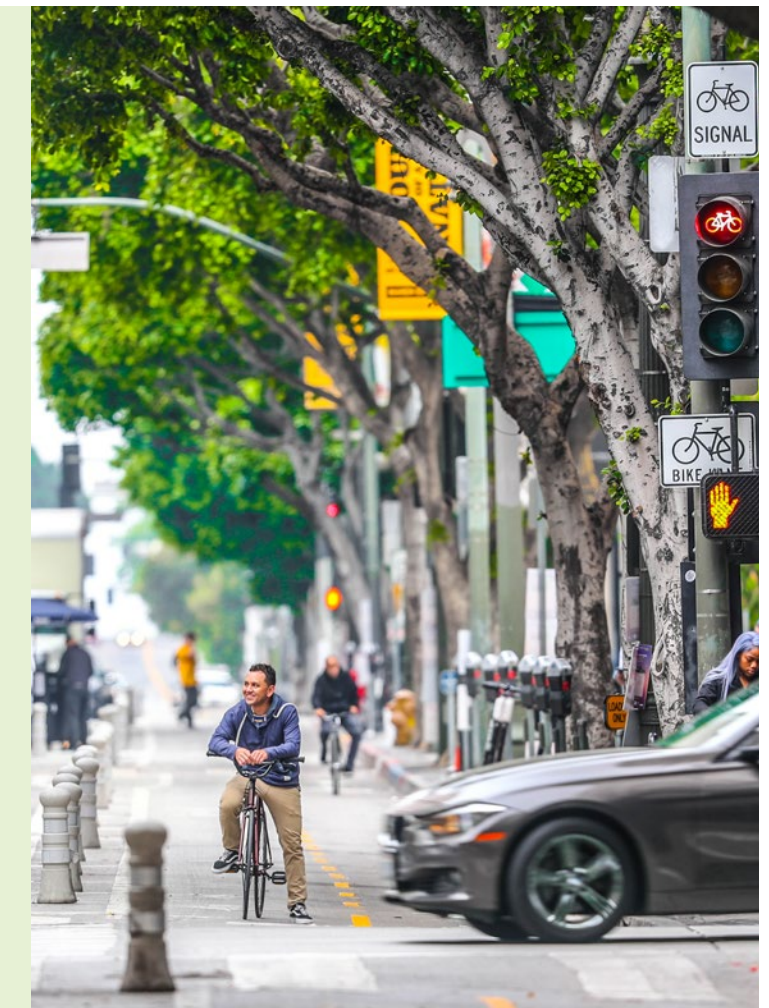
**90**

Electric Vehicles Deployed

### SPOTLIGHT: MORE SUSTAINABLE DEVELOPMENTS

The State of California recently changed how the environmental impacts of development projects are measured to ensure that development projects facilitate more sustainable travel options for residents and visitors. The city must now measure impacts by the number of vehicle miles traveled (VMT) a development will create. The switch to VMT is intended to more appropriately balance adequate transportation and the state's goals related to the reduction of greenhouse gas emissions.

This year, the City of Los Angeles officially adopted new guidelines that conform to the state mandate. These guidelines are more stringent than the thresholds suggested by the state, which will ensure that the city continues to outperform the region in meeting greenhouse gas and VMT reduction targets.





# TRANSIT SERVICE PLAN

After nearly two years of study and public engagement with thousands of Angelenos, LADOT launched its biggest service expansion yet to increase weekend service on all existing DASH routes, allow evening service on DASH downtown lines, open two new Commuter Express routes, expand benefits for the Cityride program, and to launch LAnow: the city's first on-demand microtransit pilot program.

## DASH

LADOT added weekend service for 20 DASH lines, increased weekday service on multiple routes, and extended operating hours until 9 p.m. for service in downtown. DASH Route A service was expanded to include additional stops in the Los Angeles Arts District.



## Cityride

LADOT increased passenger subsidies for Cityride from \$42 to \$84 per rider, which may be used for Dial-A-Ride and taxi services. Cityride program participants can ride DASH fare-free. LADOT staff members conducted extensive outreach efforts by mailing out over 27,000 Cityride program guides, making presentations at local senior and multipurpose centers, and by notifying other city agencies of program changes to help inform Cityride users of recent improvements.

## Commuter Express

LADOT added two new routes to the Commuter Express this year: Route 437B — which provides service between Westchester, Playa Vista, and downtown Los Angeles — and Route 439, a reverse commute line between downtown Los Angeles and the City of El Segundo.

## Launch of LAnow

LADOT launched LAnow: an on-demand transportation pilot program that serves the communities of Del Rey, Venice, Mar Vista, and Palms. This new service offers residents, visitors, and commuters in these areas the opportunity to hail a ride via the LAnow mobile app, by making a phone call, or through an online reservation. Available Monday through Friday between the hours of 6 a.m. and 7 p.m., LAnow vehicles pick up passengers at predetermined stops that are within a quarter-mile of any location in the service area and provides a flexible transit solution for those traveling in west Los Angeles. As of June 2019, LAnow has transported 1,400 passengers and continues to grow in its ridership.



## TRANSIT SERVICE STATISTICS



**371**

Vehicles in LADOT Transit Fleet



**19,291,074**

Trips (FY 2018–2019)

**207**

DASH Buses

**110**

Commuter Express Buses

**5**

Downtown DASH Routes

**46**

Cityride Vehicles

**8**

LAnow Vehicles

**26**

Community DASH Routes

**15**

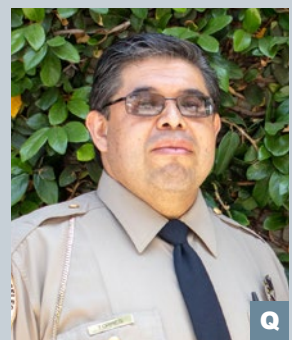
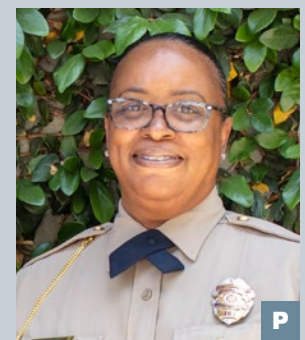
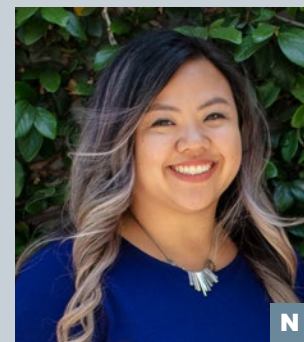
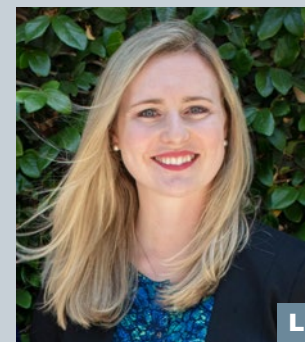
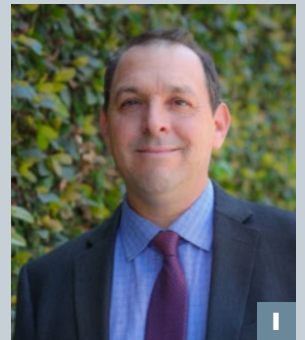
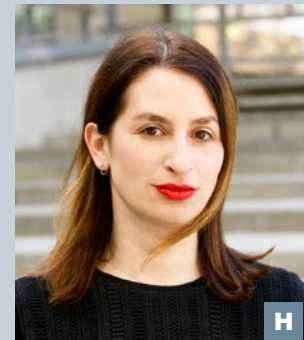
Commuter Express Routes



## SPOTLIGHT: SUSTAINABLE BUS FACILITY

This past April, LADOT Transit celebrated the opening of a brand new bus operations and maintenance facility in downtown Los Angeles. Receiving a Leadership in Energy and Environmental Design (LEED) Platinum Certification, the new facility is equipped with solar paneling, room for 26 electric vehicle charging stations, a six bus maintenance bay, parking spaces for 77 buses, and will play a key role in preparing the city for its transition to an entirely electric bus fleet by the year 2030. Expected to house 25 electric buses by March 2020, the new facility will aid in LADOT's expansion of transit operations — including additional DASH weekend and evening service in downtown — and will help provide entirely new bus services for various Los Angeles neighborhoods.

## OUTSTANDING PERFORMERS



### A AUGUST 2018

**Maurice Nicholson**, Traffic Officer II  
**Sharon Coleman**, Traffic Officer II  
**Anthony Harris**, Traffic Officer II

Our Parking Enforcement and Traffic Control officers are committed to making our city safer. Given today's transportation demands, providing traffic control services is a vital function to keep the City of Los Angeles moving safely, and it is a duty that these three officers perform in an exemplary manner.

### B AUGUST 2018

**Dorothy Tate**, Transportation Planning Associate I  
**Michelle Cayton**, Management Analyst  
**Felix Valde**, Management Analyst  
**Aron Thompson**, Management Analyst  
**Gary Hoggatt**, Management Analyst

The Parking Permits division implements parking programs and conducts transportation analyses to determine the best solutions for parking management problems throughout Los Angeles. The work conducted by this team is complex and demanding, but LADOT is fortunate to have staff who are knowledgeable and passionate about their work while performing at a high level. Together, they keep Los Angeles moving.

### C SEPTEMBER 2018

**Mariana Valdivia**, Supervising Transportation Planner I  
**Angela Trinh**, Transportation Planning Associate II  
**Nora Chin**, Transportation Planning Associate II  
**Jennifer Ly**, Transportation Planning Associate II  
**Martha D'Andrea**, Supervising Transportation Planner II  
**Chuck Hammerstein**, Transportation Planning Associate II (not pictured)

During the past year, the Transit Grants team secured over \$40 million in competitive grants for transit capital projects and operations. Recent work performed by this team included the procurement of funding for over 150 electric buses, electric bus chargers, maintenance yard upgrades, 14 Cityride vehicles, and an electric commuter bus. Their ability to ensure compliance with regulatory agency guidelines, conduct research, and gain competitive grant funding helps LADOT meet the mobility needs of Angelenos while moving the city toward its future of zero-emissions transit.

### D OCTOBER 2018

**Mat Talag**, Transportation Engineer

Over the past year, Mat Talag led the LADOT construction management team during the completion of the Figueroa Corridor Streetscape Project (MyFigueroa). In a project corridor known for frequent special events and ongoing redevelopment, Mat expertly managed the timely completion of this challenging project while minimizing construction inconveniences for all affected stakeholders.

### E OCTOBER 2018

**Manny Viramontes**, Traffic Marking & Sign Superintendent III  
**Tim Conger**, Senior Transportation Engineer

Manny Viramontes and Tim Conger played instrumental roles this past year in the successful installation of the Spring Street redesign project. Putting in long hours to coordinate the heavy workload with their respective staffs, Manny and Tim helped troubleshoot striping and signage installations, and coordinated to minimize traffic disruptions along this heavily traveled corridor.

### F OCTOBER 2018

**Danny Solis**, Signal Systems Supervisor I

Danny Solis led the LADOT Signal Construction Inspection team during the construction stage of both the MyFigueroa and Spring Street projects. During these projects, Danny's team supervised the city's corridor deployments of advanced signal controllers and signal cabinets in an efficient and timely manner, ensuring the safety of all street users.

### G FEBRUARY 2019

**Durrell Drumgold**, Traffic Officer II  
**Felipe Espinoza**, Traffic Officer II  
**Robert Saenz**, Traffic Officer II

Since the inception of the Unified Homeless Response Center, Traffic Officers Robert Saenz, Felipe Espinoza, and Durrell Drumgold have worked diligently and collectively with other city departments to address homelessness as it relates to recreational vehicles and other motorized vehicles on city streets. All three officers are commendable for dealing with these matters in a timely, professional, and compassionate manner. Their public service is outstanding, and we are proud to have them as part of LADOT.

### H FEBRUARY 2019

**Jennifer Cohen**, Director of Government Affairs

As LADOT's first-ever Director of Government Affairs, Jennifer Cohen has spent the past four years improving the department's performance in both internal coordination and external engagement while achieving ambitious policy goals. While serving in this role, she took on important policy issues such as disabled placard reform, clarifying pedestrian right of way, and the setting and enforcement of vehicle speed limits. Recently, Jennifer was selected for the prestigious Eisenhower Fellowship to further her expertise on autonomous vehicle policy. As a supervisor and mentor, she brings out the best in her staff and all who work around her.

### I MARCH 2019

**Paul Weinberg**, Emergency Management Coordinator I

During the past year, Paul Weinberg has been crucial in ensuring that LADOT is prepared to appropriately respond to emergencies. In his first 14 months with the department, Paul successfully coordinated emergency responses during the Woolsey, Creek, Portola, and Skirball fires, as well as multiple apartment evacuations resulting from fires and hazardous materials incidents. In addition, Paul worked regularly in collaboration with the Unified Homeless Response Center, and represented the city during Los Angeles Fleet Week 2018. Paul is noteworthy for his use of tact and diplomacy in ensuring that LADOT is able to efficiently coordinate with other city departments.

### J MARCH 2019

**Jose Elias**, Bike Share Program Manager

Jose Elias oversees the city's Metro Bike Share partnership and recently played a central role in the launching of the on-demand dockless mobility pilot program by coordinating the review and compliance process for all program applications. In addition to these responsibilities, Jose spearheaded the design, production, and installation of scooter parking decals and coordinated with the City of Los Angeles Information Technology Agency in integrating the 311 app to handle scooter service requests.

### K MARCH 2019

**Nora Chin**, Transportation Planning Associate II  
**Luz Echavarria**, Supervising Transportation Planner I  
**Bryce Fluellen**, Project Assistant (not pictured)  
**Jasmin Nunez**, Student Professional Worker (not pictured)

This past March, LADOT's Specialized Transit team launched LAnow: a new on-demand shared-ride service. For a period of 18 months, Luz Echavarria, Nora Chin, Bryce Fluellen, and Jasmin Nunez worked tirelessly to develop the program by attending countless community meetings, completing resident surveys, and investing in relationships with future riders. Their day-to-day interactions informed the software that technical developers created to implement this new transit option for the community. Thanks to their hard work and dedication, the launch of LAnow was a success and is among the department's most notable achievements of the past year.

### L JUNE 2019

**Kaylinn Pell**, Transportation Engineering Associate II

During the past year, Kaylinn Pell collaborated with 11 local universities to identify upcoming career fairs at which to stage LADOT's recruitment efforts and assembled and led a team of 20 engineers to attend these events. Additionally, Kaylinn helped create a database of resumes for identifying exceptional candidates, ensuring the exemplary quality of the department's future workforce.

### M JUNE 2019

**Laurie Simmons**, Senior Administrative Clerk

For the past five years, Laurie Simmons has worked in the Western District Office and has shown great initiative in assisting engineering projects, often investigating and closing out district requests on her own. In 2018, Laurie closed out over 900 requests, which is the third most of all district staff. Additionally, as part of the department's recruitment efforts during the past year, she organized interviews at 11 college campuses.

### N JUNE 2019

**Joan Hsu**, Transportation Engineering Associate II

During the past year, Joan Hsu assumed management of DOT Buddies — a mentorship program for new engineers at LADOT. Under Joan's leadership, the program was rebooted with a team of 22 mentors matched with 19 new engineers. Recently, she transferred to the Central District Office, where she works with Council District 1 and its constituents.

### O JUNE 2019

**Sydia Reese**, Senior Management Analyst II

Sydia Reese has provided invaluable support in managing the LADOT campus job fair team, the campus interview team, and the DOT Buddies program. While assisting with these programs, Sydia played a crucial role as liaison with the Personnel Department for the campus interview process and provided guidance and direction for the engineering mentorship program. She is truly an asset, and her efforts help ensure that LADOT is a rewarding place to work.

### P JUNE 2019

**Sergeant Tracy Floyd**, Senior Traffic Supervisor I

Sergeant Tracy Floyd has been instrumental in developing peer cohesiveness, training, and in displaying leadership guidance. She is commendable as a coordinator and has worked with city council offices to resolve parking enforcement issues while developing strong professional relationships with council deputies and district constituents. We applaud Sergeant Floyd for her consistent dedication to duty and for providing outstanding service to the community she serves.

### Q JUNE 2019

**Sergeant Noe Torres**, Senior Traffic Supervisor I

Sergeant Noe Torres demonstrates the positive attributes of effective leadership and professionalism. Currently, Sergeant Torres serves as the office coordinator for the Unified Homeless Resource Center in Hollywood, and is a contact coordinator with the community and city council offices. LADOT commends him for a job well done.



# LADOT

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